



Windsor Hills Orlando

BOOKING FORM TO BE COMPLETED BY LEAD PARTY:

Name:

Address:

Telephone numbers:

Travel Date: Days Required:.....

Pool Heating Required: YES/ NO

Amount Quoted

NAME	AGE	NAME	AGE

CHECKLIST: (Checklist is for you own personal check that you have everything in place for your vacation)

- Driving License
- Passport
- Insurance
- Applied for Visa Waiver program through <https://esta.cbp.dhs.gov>

Terms and conditions

- We have read the Terms and Conditions of this contract and accept this as our contract.

Deposit enclosed

- We enclose the deposit and the balance will be paid 10 weeks before departure
- Security Deposit to be paid along with balance (Please note this will be paid back within 7days after your departure, this is after approval from the management company)

Please state which website and search engine you saw the advertisement

TO BE

COMPLETED BY THE HEAD PARTY MEMBER:

I DECLARE THAT THE INFORMATION GIVEN HEREWITH IS TO THE BEST OF MY KNOWLEDGE COMPLETE, TRUE AND CORRECT. I ALSO AGREE TO OBSERVE, ABIDE BY AND ADHERE STRICTLY TO THE TERMS AND CONDITIONS SET OUT IN THIS CONTRACT. I ALSO UNDERSTAND THAT IT IS MY RESPONSIBILITY TO ENSURE THAT ANY PROPERTY BELONGING TO THE ORLANDO ESCAPE REMAINS IN THE SAME CONDITION AS ORIGINALLY FOUND AND IF ANY ACCIDENTS SHOULD HAPPEN, IT SHOULD BE REPORTED TO THE MANAGEMENT COMPANY IMMEDIATELY.

Signed

Print name..... Date:

WINDSOR HILLS ORLANDO

TERMS AND CONDITIONS

CONTRACT

This contract is between the property owners and the party leader who must sign the booking form accepting the Terms and Conditions on behalf of all persons named on the booking form.

If at any time prior to arrival at the home you wish to change any of the members of your party, details of the proposed new party member(s) must be advised in writing.

A contract exists when you have paid a deposit and we have accepted and confirmed your booking by sending an invoice. The applicant accepts these conditions on behalf of all the members of the party. Only persons named on the booking form are entitled to use the property. Failure to comply may result in all occupants being asked to vacate the property immediately.

1) PRICE GUARANTEE

As soon as you have confirmed your booking and paid the deposit, the cost of the rental is guaranteed against further increase.

2) BOOKING AND PAYMENT

To confirm your reservation, a deposit of £100 per week (or part week) for the rental period and a fully completed booking form are required.

Payment of the balance, including the security deposit, is due 10 weeks prior to your arrival date. Upon receipt we will send out directions and entry code to villa.

Failure to pay the final balance by the due date (10 weeks prior to arrival) may result in loss of the booking and deposit. If we do not receive the payment we will endeavor to contact the guest but if we receive no payment or communication, then unfortunately we reserve the right to cancel the booking and retain the deposit. If you have a problem please contact us as soon as possible to discuss the matter

3) ARRIVAL/DEPARTURE

Arrival at the property (unless otherwise advised to you in writing) should be after 4pm local time. The property must be vacated by 10am on the day of departure. Failure to comply, may result in extra charges, unless previously agreed with the owner.

Guests can arrange to arrive earlier or depart later if the villa is not booked out that day. You may be charged for a late check out.

4) CANCELLATION

All deposits are non-returnable and any cancellation will result in forfeit. All cancellations must be in writing and is subject to the following cancellation charges:-

***between 4 and 8 weeks prior to your arrival – 50% of total rental cost.**

***less than 4 weeks prior to arrival – 100% of total rental costs.**

The owners will attempt to re-book the property for the rental period and will refund the balance if appropriate.

IF THIS BOOKING HAS BEEN MADE PRIOR TO COMPLETION OF THE HOME AND YOU DON'T WANT TO WANT TO GO AHEAD WITH THE BOOKING, YOU MAY EITHER TRANSFER THE DEPOSIT TO ONE OF OUR OTHER VILLAS, OR YOU CAN HAVE A REFUND. PHOTO'S AND VIRTUAL TOUR WILL BE SENT OUT TO YOU ONCE COMPLETED.

5) SECURITY DEPOSIT

The guests are solely responsible for any loss, damage or breakages that may be caused to the property or its contents during your stay. We require a refundable security deposit of £300 per week or £600 minimum to be paid 10 weeks prior to your arrival. This deposit will be repaid to your party by cheque as soon as the management company has reported no loss or damage and that you have returned the keys. Our local management company checks the home before your arrival and after your

departure and will advise us of any faults. This may include additional cleaning costs for removal of stains due to spillages.

We retain the right to retain the security deposit (either in part or full) to cover loss, damage or non return of keys. Receipts for repairs/replacements will be provided in the unlikely event that such retention of the security deposit is required. We reserve the right to pursue a guest for recompense for and all damages caused which exceed the value of the security deposit and will require payment within 14 days of being served notice. If damages are not paid for, we will re-claim the monies owed through using money claim on-line, which keeps court fees to a minimum.

The party leader is responsible for ensuring that the security deposit is paid and any damages are paid for.

The party must treat the property, its furniture, fittings, utensils and other facilities with respect. Any loss or damage must be reported immediately to the management company. The applicant must make good or pay for any loss, damage or breakage. The owners reserve the right to withhold any monies from the security deposit to pay for any loss or damage caused to the property or its contents by any member of the party.

6) SAFETY AND SECURITY

To comply with state fire regulations under no circumstances may more than the maximum number of persons identified on the booking form occupy the property. The swimming pool is used entirely at the guests own risk as the owners do not accept liability for any injury or death however caused as a result of the use of the pool. Our pool has been equipped with a safety fence. No diving is allowed and children must be supervised at all times whilst in the pool area.

Any guests inviting unauthorized guests into the house will incur charges.

7) INSURANCE

Guests are required to have appropriate travel/holiday insurance in force for the period of their stay. All UK guests must have a valid full 10 year passport with at least 6 months validity on return home.

8) PROBLEMS

Any complaints related to the accommodation must be made in writing to the owners management company within 24 hours of any problems arising, who will endeavour to put things right. Your satisfaction with our villa is paramount to us and should you consider that the matter is of a serious nature, we ask you to contact us direct within 14 days of your departure from our villa. However, if the problem has not been reported to the management company then we cannot accept any responsibility.

9) On many estates there will be other homes under construction. The owners and representatives will not accept any liability for complaints due to construction.

10) No all male parties or parties of guests who are all under 21 will be accepted.

11) No unauthorized guests allowed in the villa.

12) No smoking allowed in the villa.

13) No pets allowed.

14) Please use the plastic crockery provided when dining outside by the pool, as damages will need to be paid for any broken crockery.

15) Please do not use glass by the pool area, as broken glass is not easy to see around the pool and in the pool and could cause serious injuries to either yourself or other guests staying in the villa.

16) Please ensure that you use the chopping boards provided, failure to do so and damages occurring to the kitchen worktops, will result in the owners withholding the whole amount of the security deposit.

17) Please re-cycle bottles in the yellow bins provided; these need to be left outside early on a Thursday morning for collection. Please also ensure that the garbage is left out side on the appropriate days, this is stated in the manual.

18) Please do not alter the air conditioning unit; this is set to the appropriate temperature

19) Please keep windows and doors closed to prevent insects coming into the house and also to ensure the air conditioning unit works effectively.

17) CLIMATE

The party is made aware that, as Florida is a tropical climate it is home to many insects. All homes are treated on a regular basis to repel any such unwanted visitors; inevitably, they occasionally will find their way into a property and are best eradicated by spraying with the appropriate product.

18) FORCE MAJEURE

The owners and their management company accept no responsibility or liability for any loss or damage or alterations to the terms of this booking caused by events beyond the owners control including, but not restricted to, war, civil unrest, flight delays or cancellations, technical difficulties with transportation, alteration or cancellation or schedules by carriers, adverse weather conditions, fire, flood, industrial dispute or any other event beyond our control

Cancellation by the owners

In the unlikely event that personal circumstances necessitate cancellation of the booking we will refund any monies paid by the party (without interest, compensation or consequential loss of any kind). However our management company will always seek to relocate your booking to a villa of a similar or superior standard.

Disclaimer LIABILITY

The property is privately owned and neither the owners nor the management company/personnel accept any responsibility or liability whatsoever for death, personal injury, accidents, loss or damage to persons or personal effects, however caused.

The owners and the management company reserve the right of entry at any time. (This includes such workers as pool maintenance, gardeners etc)

Any mechanical fault resulting in the loss of heat to the pool/spa will not be the cause of compensation to the guest but they will be reimbursed money paid for the days of heating lost if reported to the management company at the time.

Description: whilst all information supplied is deemed to be correct to the best of our knowledge, it is understood that the information supplied is for guidance purposes only and does not form any part of the contract.

Law

This contract is subject to and shall be constructed in accordance with the laws of England and the parties hereby submit to the exclusive jurisdiction of the English courts.

If you wish to contact us, please call Jayne Appleyard on +44 (0)1422 327570 or 07815 738666
Or email us at info@windsors-hills-orlando.co.uk

Failure to abide by the Villa manual and these Terms and Conditions may result in extra charges.

Please remember this is our second home, and we ask you to treat it with care

HOPE YOU HAVE A LOVELY STAY AT Windsor Hills Orlando.

PLEASE MAKE ALL CHEQUES PAYABLE TO JAYNE APPLEYARD

242 SADDLEWORTH ROAD

GREETLAND

HALIFAX

WEST YORKSHIRE

ENGLAND

HX4 8LZ